

A Robust Email Management Application at a Good Price

ReplyManager talked with Value Cells, an eBay Power Seller, about how they use ReplyManager to help their business.

ReplyManager: What made you select ReplyManager to manage your emails?

Value Cells: You were the most affordable web-based email solution we found.

ReplyManager: How has ReplyManager helped your business?

Value Cells: ReplyManager allows us to have remote employees all over the country performing customer service via email where everyone is able to see the entire history of any issue. It has been priceless to us in terms of managing what has occurred with a transaction all in one spot. Otherwise, we would be trying to track every issue on a massive spreadsheet of some sort. *We would be lost without it!*

ReplyManager: What ReplyManager feature makes it stand out from other applications?

Value Cells: I am not familiar with any other applications that perform as robustly as ReplyManager for the price of ReplyManager.

ReplyManager: Any other comments you feel other customers should know?

Value Cells: ReplyManager has the most outstanding customer service of almost any company with whom we have ever dealt. They are extremely courteous and helpful. They always follow through with any commitment and promptly resolve any issue. Truly outstanding to work with – thanks so much!.

About Value Cells, LLC

Value Cells, LLC is an eBay Power Seller that offers pre-owned cell phones and brand new accessories at unbeatable prices. They are located in Cumming, Georgia.

You can view their products and website at: <http://www.valuecells.com>